

Pet Owner Consent Form

Our promise to you:

- We will do our best, which may not always be sufficient, to achieve the best possible outcome for your pet. We do offer referrals to both specialists and other veterinarians.
- We will communicate with you as much as we can, which may not always be sufficient for you, as we have to balance our time with both other patients and the importance of the medical matters we are dealing with for your pet, and other people's pets, and our team's needs for sustainability.
- If you have a concern, comments or complaints please forward such to our practice manager, and we will do our best to get back to you within 24 hours, or as soon as possible.
- We strive to advocate competently for your pet, understand your goals for your pet, provide a caring, safe and fear free environment for both you and your pet, with the underlying hope to provide: good health, longevity, non-suffering and happy pets.

This is what you need to do:

1. Book an appointment either online, on the phone, or in person
2. See our veterinary team at the appointment time either at our facility, on-line or at your home if offered.
3. Sign a consent form for the services you and your pet require. This will also include the quote estimate so you know what the needed services and products will cost.
4. You must follow all instructions provided by the veterinarian(s).
5. You must ask questions if there is something you don't understand or need clarification for.
6. If something is not going according to plan at home you must seek follow-up care.
7. You may be required to make a deposit.
8. We provide the services needed for your pet.
9. You must pay for the services and products before your pet is discharged to leave our hospital.

Thank you for trusting us with the care of your pet family members
Lethbridge Pet Hospital Team

The requested procedures and products includes:

Estimated cost of above is: _____

Pet Owner Signature: _____ Date: _____